



Joint Mediation Helpline Office  
聯合調解專線辦事處

## Mediation Workshop

# Dealing with Internal Conflict in Negotiation and Mediation – A Mediator’s Perspective

As mediators, we have been very familiar on how to assist parties to negotiate and come up with a win-win solution of a problem by using several skills and methods. However, recent trends stress the importance of developing self-reflection or dealing with our inner conflicts in mediation practice in order to assist parties to come up with solutions as well. This workshop is specially designed for mediators who are interested to discover more about these recent trends.

Introduction

Application

Exercises

How to develop and using self-reflection and deal with our inner conflicts  
in daily lives and in mediation practice

**Early Bird:**

**Members: \$1,000**

**Non-members: \$1,200**

- Date and time : **Workshop 1: 25 March 2017 (Saturday), 10:00am – 1:00pm**  
**Workshop 2: 25 April 2017 (Tuesday), 2:30pm – 5:30pm**  
\*The contents of both workshops are the same.
- Venue : Financial Dispute Resolution Centre  
Unit 3701-4, 37/F, Sunlight Tower, 248 Queen’s Road East, Wan Chai
- Language : Cantonese
- Fee : **Early bird:** on or before **10 March 2017** for Workshop 1 and **3 April 2017** for Workshop 2:  
Members of JMHO member organisations: HK\$1,000; Non-members: HK\$1,200  
**Original:** HK\$1,400
- CPD : HKMAAL (pending), HKIAC (pending), The Law Society of Hong Kong (pending), HK Mediation Centre (3 points)
- Registration : [Online registration \(https://goo.gl/forms/sKSgsk5i6p90IB9h2\)](https://goo.gl/forms/sKSgsk5i6p90IB9h2)
- Deadline : Workshop 1: 20 March 2017 (Monday); Workshop 2: 18 April 2017 (Tuesday)
- Payment : 1. By Cheque: Please make a crossed cheque payable to “**Joint Mediation Helpline Office**” and send to JMHO, Rm LG102, LG1/F, High Court Building, 38 Queensway, Admiralty, Hong Kong. Please write your name and contact number on the back of the cheque.  
2. By Bank Transfer: Please transfer the amount to JMHO’s bank account (**HSBC: 808-782569-001**) and send the copy of the bank-in slip to JMHO by email ([seminar@jointmediationhelpline.org.hk](mailto:seminar@jointmediationhelpline.org.hk)) or fax ((852) 2899 2984).

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### Dealing with Internal Conflict in Negotiation and Mediation – A Mediator’s Perspective

#### Organiser:

**JMHO** is jointly founded by 8 Participating Service Providers in 2010. It is set up as a non-profit-making, charitable organisation with a view to promoting the use of mediation as a means of dispute resolution in Hong Kong.

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#### Speakers:

**Mr. Lung Gwun Ting, Bryan** was admitted as a Solicitor in 2005 and is also now an Accredited General Mediator, Family Mediator and Family Mediation Supervisor. He formally started his mediation practice in 2009 and gradually developed mediation as his main practice area since then. Bryan has conducted more than 350 Mediation cases (consisting of both Family Mediation cases and General Mediation cases) since 2009. He also provided counseling services to youth and couples for more than 1000 hours.

**Ms. Yip Mei Sze, Clara** was admitted as a Solicitor in 1997 and is now an Accredited Family Mediation Supervisor, Family and General Mediator. She started the mediation practice in 2011 and is passionate to maintain this as her daily practice. Clara is a Coach of both family and general mediation accreditation courses, and a Counsellor helping individuals and couples to go through their personal and family issues. Clara has been invited to speak on a variety of topics including mediation, separation and divorce, retirement, will and probate, and conduct workshops to promote harmony in family and other settings.

#### Terms and conditions:

1. All registrants should complete the online registration form.
2. Seats will be allocated on a first-come-first-served basis.
3. Registration will be confirmed upon receipt of payment. Confirmation will be issued by email. No refund will be made after confirmation.
4. The JMHO reserves the right to accept or reject any registration. Notification and refund will be made in case of rejection.
5. The JMHO reserves the right to modify, postpone or cancel the workshops.