

# Mediation Workshop: Psychology of Conflict and Mediating Minor Disputes

What are the features of minor disputes? Sometimes, monetary elements may not be the disputants' major concern. So what is the psychology behind minor disputes? What do mediators need to know when mediating minor disputes? You are invited to participate in this workshop to find out more and get yourself ready for your next minor dispute mediation.

**Early bird:**  
**Members: HK\$800**  
**Non-members: HK\$1,000**

- Date** : Workshop 1: **Tuesday, 6 September 2016**  
 Workshop 2: **Saturday, 22 October 2016**  
 \*The contents of both workshops are the same.
- Time** : Workshop 1: 2:30pm – 5:30pm  
 Workshop 2: 10:00am – 1:00pm
- Venue** : Financial Dispute Resolution Centre, Unit 3701-4, 37/F, Sunlight Tower, 248 Queen's Road East, Wan Chai
- Language** : Cantonese
- Fee** : Early bird on or before **16 Aug 2016** for Workshop 1 and **30 Sep 2016** for Workshop 2:  
 Members of JMHO member organisations: HK\$800; Non-members: HK\$1,000  
 Original: HK\$1,200
- CPD** : HKMAAL (3 points), HKIAC (3 points), The Law Society of Hong Kong (3 points), HK Mediation Centre (3 points)
- Registration method** : [Online registration \(http://goo.gl/forms/wyy9qmJjSCtjWedw1\)](http://goo.gl/forms/wyy9qmJjSCtjWedw1)
- Registration deadline** : Workshop 1: **Tuesday, 30 August 2016**  
 Workshop 2: **Friday, 14 October 2016**
- Payment** : Please make a crossed cheque payable to “**Joint Mediation Helpline Office**” and send to JMHO, Rm LG102, LG1/F, High Court Building, 38 Queensway, Admiralty, Hong Kong. Please write your name and contact number at the back of the cheque.
- Enquiry** : Tel: (852) 2901 1224 Email: [seminar@jointmediationhelpline.org.hk](mailto:seminar@jointmediationhelpline.org.hk)

### **Terms and conditions:**

1. All registrants should complete the online registration form.
2. Seats will be allocated on a first-come-first-served basis.
3. Registration will be confirmed upon receipt of payment. Confirmation will be issued by email. No refund will be made after confirmation.
4. The JMHO reserves the right to accept or reject any registration. Notification and refund will be made in case of rejection.
5. The JMHO reserves the right to modify, postpone or cancel the workshops.

# Mediation Workshop:

## Psychology of Conflict and Mediating Minor Disputes

### Speakers:

**Mr. Lung Gwun Ting, Bryan** is a solicitor, psychological counselor and currently a full-time general and family mediator. He has been conducting litigation cases for more than 10 years and provided counseling services to youth and couples for more than 500 hours. He was accredited as a general and family mediator under HKIAC and the Law Society of Hong Kong in 2009 and became an accredited family mediation supervisor and the assessor of Stage 2 accreditation of general mediator of HKMAAL in 2011 and 2015 respectively.

Bryan conducted more than 320 mediation cases so far. Half of them are family mediation cases and half of them are general mediation cases. He conducted live supervision of family mediation for more than 40 family mediation trainees with various backgrounds, including barristers, solicitors, counselors, social workers and other professionals. He has also been invited to deliver talks and provide training and coaching in various mediation courses and talks.

**Ms. Cecilia Tam** is a solicitor and an accredited mediator. She has been practising as an in-house lawyer for a private group of companies for a decade. Before moving in-house, she practised in law firms on intellectual property, corporate and commercial matters and civil litigation. She has also worked in a law firm in Melbourne, Australia and advised clients on commercial transactions, purchase of land and litigation matters.

Cecilia is an accredited general mediator of Hong Kong Mediation Accreditation Association Limited (HKMAAL) and Hong Kong International Arbitration Centre (HKIAC), and has a keen interest in promoting mediation as a preferred way for disputes resolution. She has experiences in commercial, contractual and debt disputes mediation, and actively participates in numerous mediation promotional activities. She is a Consultant of the Joint Mediation Helpline Office, and occasionally assists in coaching mediation trainings and writes newspaper articles on mediation related topics.

