

# Advanced Mediation Skills Workshop

10 September 2015

## Introduction

In order to highlight essential areas to mediators when resolving cross-border commercial disputes and to equip them with knowledge and skills of handling high emotions in mediation, we would like to invite you to come and participate in this advanced workshop.

## Topics

- Resolving Cross-border Commercial Disputes
- Skills of Handling High Emotional Intensity

## Speakers

### **Mr. Law Wai Hung, Francis**

Mr. Francis Law is an international trainer in dispute resolution with more than 27 years of experience in Public Administration Management, Human Resources and Conflict Management. He has the expertise in organizational development, competency building, leadership development, performance management and executive coaching. Francis had conducted a wide variety of mediation cases, including employment, professional liability, probates, personal injury, international trade, work place and community disputes.

Francis is the Lead Trainer of HKMC and the Lead Assessor of HKMAAL. He has trained up thousands of coaches, assessors, trainers and professionals in relation to conflict resolution, negotiation and workplace mediation, including government officials, lawyers, social workers and other professionals in conjunction to Universities in Hong Kong, in the mainland and overseas.

He is currently serving on a number of Mediator Panels: HKMC, HKMAAL, China Council for the Promotion of International Trade Mediation Center (CCPIT) and Hong Kong Institute of Arbitrators (HKI Arb), and Shenzhen Civil & Commercial Mediation Center. He is also appointed by the Secretary of Justice of Hong Kong as the member of the Regulatory Framework Sub-committee and Public Education and Publicity Sub-committee.

### **Mrs. Wong Chan Tsz Ying, Ruth**

Mrs. Ruth Wong is an experienced accredited Family Mediation Supervisor who has over 1,000 family mediation cases since 1999. She has extensive experiences in family mediation and marital casework, supervision work on mediation and mediation training.

She has been the lead trainer of Family Mediation Training in 2012, 2013 (accredited by HKIAC), 2014 and 2015 (accredited by HKMAAL) as well as the assistant trainer of General Mediation Training in 2015 (accredited by HKMAAL). She has coached over 154 sessions of General and Family Mediation Training Courses and CPD programmes approved by the HKMAAL, or HKIAC or/and the Law Society of Hong Kong since 2000. She has also conducted 8 Family Mediation CPD Programmes approved by the HKIAC & the HKMAAL since 2005 as well as Mediation Training in different social services agencies, governmental departments, corporates and educational institutes in HK, the Mainland and Macau since 2007.

She was a member of Accreditation and Training subgroup under Department of Justice in 2009, and a Committee Member of Hong Kong Mediation Council from 2009 to 2014.

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<b>Date</b>	:	<b>10 September 2015, Thursday</b>
<b>Time</b>	:	5:15p.m. – 8:30p.m. (Registration from 5:00p.m.)
<b>Venue</b>	:	Hong Kong International Arbitration Centre, 38/F, Two Exchange Square, 8 Connaught Place, Central, HK
<b>Language</b>	:	Cantonese
<b>Fee</b>	:	HK\$100
<b>Registration</b>	:	<b>3 September 2015, Thursday</b>
<b>Deadline</b>	:	
<b>Registration</b>	:	<a href="#">Please click here to register online</a>
<b>Method</b>	:	
<b>CPD</b>	:	HKMAAL, HKIAC, The Law Society and HK Mediation Centre (Pending)
<b>Payment</b>	:	Please make a crossed cheque in the sum of HK\$100 payable to “Joint Mediation Helpline Office” and send to JMHO, LG102, LG1/F, High Court Building, 38 Queensway, HK. Please write your name and contact number at the back of the cheque (compulsory).
<b>Method:</b>	:	

## Terms and Conditions:

1. Seats will be allocated on a first-come-first-served basis.
2. Registration will be confirmed upon receipt of payment. Confirmation will be issued via email after **3 September 2015**. No Refund will be made after confirmation.
3. The organizer reserves the right to accept or reject the registration. Notification and refund will be made in case of rejection.
4. The organizer reserves the right to modify, postpone or cancel the seminar.

For enquiries, please contact JMHO at 2901 1224 or email to [seminar@jointmediationhelpline.org.hk](mailto:seminar@jointmediationhelpline.org.hk).



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