



Joint Mediation Helpline Office
聯合調解專線辦事處

Mediation Workshop: How to Deal with Parties with Psychological Problems in Mediation

Mediators often encounter different challenges in their mediation practice and one of the common challenges is handling parties with psychological problems. This workshop aims to enhance mediators' competence in dealing with parties with psychological problems by equipping them with the relevant knowledge and skills through case illustrations, demonstration and exercises.



Date	: 26 August 2017 (Saturday)
Time	: 10:00am – 1:00pm
Venue	: Financial Dispute Resolution Centre (FDRC) Unit 3701-4, 37/F, Sunlight Tower, 248 Queen's Road East, Wan Chai
Language	: Cantonese
Registration	: Early bird on or before 4 August 2017 (Friday): fee Members of JMHO member organisations: HK\$1,000; Non-members: HK\$1,200 Original: HK\$1,400
CPD	: HKMAAL (pending), HKIAC (pending), The Law Society of Hong Kong (pending), HK Mediation Centre (pending), FDRC (2.5 points)
Registration	: <u>Online registration (https://goo.gl/forms/Vh7o8R1Y6jiO0sKq1)</u>
Deadline	: 21 August 2017 (Monday)
Payment	: 1. By Cheque: Please make a crossed cheque payable to “ Joint Mediation Helpline Office ” and send to JMHO, Rm LG102, LG1/F, High Court Building, 38 method Queensway, Admiralty, Hong Kong. Please write your name and contact number on the back of the cheque. 2. By Bank Transfer: Please transfer the amount to JMHO's bank account (HSBC: 808-782569-001) and send the copy of the bank-in slip to JMHO by email (seminar@jointmediationhelpline.org.hk) or fax ((852) 2899 2984).

Early bird:
Members: \$1,000
Non-members: \$1,200

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Organiser:

JMHO is jointly founded by 8 member organisations, namely, the Hong Kong Mediation Council, the Hong Kong Bar Association, the Law Society of Hong Kong, the Chartered Institute of Arbitrators (East Asia Branch), the Hong Kong Institute of Arbitrators, the Hong Kong Institute of Architects, the Hong Kong Institute of Surveyors and the Hong Kong Mediation Centre, in 2010. It is set up as a non-profit making, charitable organisation with a view to promoting the use of mediation as a means of dispute resolution in Hong Kong.

Honourable Speaker:

Ruth Wong Chan Tsz Ying, the Senior Coordinator (Mediation Services) of the Hong Kong Family Welfare Society, is an experienced accredited Family Mediation Supervisor who has handled over 1,000 family mediation cases since 1999. She has been the lead trainer of accredited Family Mediation Training Courses since 2012. She has extensive experiences in conducting live supervision and coaching on Mediation, Mediation CPD programmes and Mediation Training in different agencies, corporates and educational institutes in HK, the Mainland and Macau. She has been specialized in couple counseling.



Terms and conditions:

1. All registrants should complete the online registration form.
2. Seats will be allocated on a first-come-first-served basis.
3. Registration will be confirmed upon receipt of payment. Confirmation will be issued by email. No refund will be made after confirmation.
4. JMHO reserved the right to accept or reject any registration. Notification and refund will be made in case of rejection.
5. JMHO reserves the right to modify, postpone or cancel the workshop.